



**The Complete  
Refuse Vehicle  
Solution**

**Refuse Vehicle Solutions Ltd.**

**The Yard  
Woodend Lane  
Dursley  
Gloucestershire  
GL11 5HT**

## **QUALITY POLICY STATEMENT**

01 March 2022

Refuse Vehicles Solutions Ltd objective is to consistently supply high quality products and services which conform to the specified requirements of its clients and any applicable regulatory or statutory requirements.

The Management System aims to meet Client requirements by controlling the processes employed and thus preventing errors. Particular emphasis is given to continuous improvement of the Management System and the philosophy of Prevention rather than Correction. This is further consolidated by the Training program that promotes personal betterment for all employees.

We firmly believe that conformance to the requirements of ISO 9001:2015 is essential in our commitment to Client Satisfaction, continued growth and improvement of our company & use the active participation and co-operation of its staff at all levels in order to maintain a measurable & accountable Management System.

We recognize that quality management issues are of fundamental importance to a successful and responsible business strategy & are therefore committed to adopting a proactive approach to effective quality management & taking action to improve performance.

In line with this commitment, we undertake to:

- Comply with relevant legislation, statutory regulations & Client requirements
- Set, review & amend objectives and targets
- Review and revise this policy at regular intervals to ensure that it remains current and applicable to the company's activities.

This policy is communicated to all staff & is available to interested parties including the general public. This will assist in achieving continual improvement and lead to the progressive development of the management system & will be supported by auditing to ensure adequacy, effectiveness, and compliance.

Spencer Law  
Managing Director  
Refuse Vehicle Solutions